

NEWS RELEASE

Barry Callebaut Opens Third Canadian Chocolate Factory in Brantford, Ontario

- **The greenfield facility features advanced production lines for solutions across the entire spectrum of cocoa and chocolate, as well as integrated warehousing**
- **With this new location, Barry Callebaut continues to strengthen its North American footprint to provide customers best in class quality and reliability**

Brantford, Ontario, November 13, 2025 – Barry Callebaut, the world’s leading manufacturer of high-quality chocolate and cocoa solutions, today officially opened its third manufacturing facility in Canada. Built in one of Ontario’s fastest-growing food manufacturing regions, the new facility represents a long-term investment in local talent, supply partnerships, and the future of chocolate production in North America. The facility is equipped with advanced production lines focused on liquid molding, liquid chocolate, and industrial molding across a wide range of applications, supporting customers with greater flexibility and capacity.

As the company’s first new factory in North America since 2008, and its largest capital investment in the region to date, this expansion further strengthens Barry Callebaut’s presence in Canada, adding to its existing operations in Chatham, Ontario, and St. Hyacinthe, Quebec. The new chocolate factory in Brantford marks a significant milestone in Barry Callebaut’s growth journey across North America. Representing an investment of USD 104 million, the state-of-the-art facility underscores the company’s confidence in the region’s chocolate market and its commitment to advancing local manufacturing and customer proximity.

"Brantford is more than a new facility, it’s a hub for innovation, service and excellence in everything we create. This plant will allow us to work even more closely with our customers, delivering the chocolate solutions they need while strengthening our presence in Canada and the entire region. We’re excited to grow alongside this community and invest in the talent and innovation that make our business thrive," said Natasha Chen, President, North America at Barry Callebaut.

"At Barry Callebaut, quality and food safety are at the heart of everything we do. The Brantford facility has been designed to meet the highest standards, ensuring that every product leaving our plant delivers the exceptional taste and quality our customers expect. This investment demonstrates our unwavering commitment to safety, precision, and consistency across all our operations," said Andres Oviedo, Senior Vice President, Regional Operations, America at Barry Callebaut.

"We’re proud to open our doors here in Brantford and become part of this community," said Zeljko Andrasic, Plant Manager, Brantford at Barry Callebaut. "This facility is more than just a factory; it’s a place where local talent, innovation, and collaboration come together to create the exceptional chocolate our customers love. Beyond building a facility, we’re building a culture, one that values safety, quality, and, above all, the people who make it all possible. We’re excited to grow with Brantford, support local jobs, and contribute to the region’s thriving food manufacturing landscape."

The official ribbon-cutting ceremony welcomed customers, guests, and local partners to the Brantford facility, celebrating the start of a new chapter in Barry Callebaut’s North American operations. The event highlighted the company’s commitment to innovation, collaboration, and growth, and provided an opportunity for attendees to tour the state-of-the-art plant and see firsthand the capabilities that will support customers across Canada and beyond.

About Barry Callebaut Group (www.barry-callebaut.com):

With annual sales of about CHF 14.8 billion in fiscal year 2024/25, the Zurich-based Barry Callebaut Group is the world's leading manufacturer of high-quality chocolate solution provider for chocolate experiences across the full spectrum of chocolate, cocoa and non-cocoa alternatives – from sourcing and processing cocoa beans to crafting premium chocolates, fillings and decorations. The Group operates more than 60 production facilities worldwide and employs a diverse, committed workforce of over 13,000 people. Barry Callebaut serves as a trusted partner for the entire food industry, from large-scale food manufacturers to artisanal and professional users such as chocolatiers, pastry chefs, bakers, hotels, restaurants and caterers with Callebaut® as its main global brand. The Barry Callebaut Group is dedicated to making sustainable chocolate the norm – helping secure the future of cocoa and improving the livelihoods of cocoa farmers. It supports the [Cocoa Horizons Foundation](#), which aims to shape a sustainable future for cocoa and chocolate.

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